

CURRICULUM VITAE

DR JESSICA LEONG LAI CHENG

ACADEMIC QUALIFICATIONS

PhD Counselling Psychology (Aust)

MA Counselling (UK)

MSc T.A. Psychotherapy (UK)

PROFESSIONAL QUALIFICATIONS

Registered Clinical Transactional Analyst (US)

Certified Organizational Transactional Analyst (Aust)

Certified Neuro-Linguistic Programming Practitioner (US)

Certified Clinical Teaching & Supervising Transactional Analyst (US) (Aust) (Europe)

Registered Transactional Analyst (ITAA) US (EATA) Europe (WPATA) Aust (ITA) UK

Develop A Competency-Based Assessment (ACTA CU5)

Conduct Competency-Based Assessment (ACTA CU6)

Design and Develop a WSQ Facilitated Training Programme (ACTA CU3A)

Prepare and Facilitate Classroom Training (ACTA CU4A)

Apply Adult Learning Principles and Code of Ethics Relating to Training (ACTA CU2)

Interpret the Singapore Workforce Skills Qualifications Framework (ACTA CU1)

PROFESSIONAL REGISTRATION

Full Member, Singapore Psychological Society

Registered Counsellor (UKCP) UK

Registered Psychotherapist (BACP) UK

Registered Psychotherapist (PACFA) Aust

Registered Transactional Analyst (ITAA) US (EATA) Europe (WPATA) Aust (ITA) UK

Registered Teaching & Supervising Transactional Analyst (US) (Aust) (Europe)

Master Clinical Member, SAC (Singapore)

SAC Recognized Clinical Supervisor

Fellow Member, SAC (Singapore)

PROFESSIONAL POSITIONS HELD

1980 to 1991	Student Counsellor of Singapore Polytechnic
1982 to present	Member of the International TA Association
1987 to present	President or Vice-President of the Singapore TA Association
1989 to 1999	Honorary Secretary of Singapore Association for Counselling
1990	Taught at Egan Annual Counselling Summer School at the College of Ripon & York St. John
1990 to 1996	Executive Member of Counselling & Care Centre
1990 to present	Member of Australian Transactional Analysis Association
1991	Visiting Lecturer at Keele University in the U.K.
1991 to 1996	Staff Counsellor of Temasek Polytechnic
1993 to present	Director of J.C. Integra Consultancy Services
1997 to 1999	Adjunct Lecturer and Clinical Supervisor for the Specialist Diploma in Counselling
1997 to 1999	Vice-Chairman of the Advisory Board for the Specialist Diploma in Counselling and Guidance at Temasek Polytechnic
2000 to 2003	Asian Representative for WPATA
2002 to present	Employee Counsellor for Singapore Airlines
2003	Clinical Supervisor Singapore Association of Social workers
2003 to 2009	TA Journal Editorial Board
2005	Clinical Supervisor for Counsellors Mt Elizabeth Charter
2005 to present	Clinical Director of Executive Counselling & Training Academy
2006 to present	Vice-President of Singapore Association for Counselling
2008 to 2011	Employee Counsellor for Nanyang Technological University
2008 to 2011	Employee Counsellor for Ministry of Foreign Affairs
2010	Employee Counsellor for SilkAir
2010 to 2011	Employee Counsellor for Singapore Mass Rapid Transport
2011	Employee Counsellor for Temasek Polytechnic
2011 to present	Adjunct Teaching Fellow, Faculty of Health, Arts & Design, Swinburne University of Technology, Australia
2017	Director, Swinburne ECTA Programmes, Singapore

IMPORTANT PROJECTS

1997	Critical Incident Stress Debriefing for SilkAir (staff members) MI185
2000	Critical Incident Stress Debriefing for Singapore Airlines (staff members)
2009	Critical Incident Stress Debriefing for National Technological University (staff members)
2011	Critical Incident Stress Debriefing for Singapore Airlines Christchurch earthquake (staff members) SQ006
2011	Critical Incident Stress Debriefing for Singapore Airlines Tokyo earthquake (staff members)
2015	Critical Incident Stress Debriefing for Ministry of Foreign Affairs Sabah earthquake
2015	Critical Incident Stress Debriefing for Ministry of Foreign Affairs Bangkok bombing
2016	Critical Incident Stress Debriefing for Singapore Airlines (staff members) SQ368 from Milan to Singapore

PROFESSIONAL AWARDS

In 1990, won the Gold Award in the “Excellence in Teaching” Convention organised by an Institute of Higher Learning.

In 1993, became the first Asian Transactional Analyst to be awarded the Goulding Award for Excellence in TA Theory and Practice.

PUBLICATIONS

Leong, J. (1988). Applications in a Clinical Setting. *Talking TA*, 65-71. WPATA Publications.

Leong, J. (1992). Towards Boosting Students’ Self-esteem. *Journal of Teaching Practice*, 42-48.

Leong, J. (1999). Therapeutic Conversation through Confrontation: Reflections from a Singaporean Perspective. *Transactional Analysis Journal*, Vol. 29, No. 4, 278-282.

Leong, J., & Pfeifer, J.E. (2015). Post-divorce Adjustment in Singapore: Factors, Themes and Positive Growth. *Journal of Divorce & Remarriage*, 56:6, 429-450, DOI: 10.1080/10502556.2015.1058657. Routledge

CONSULTANCY SERVICES PROVIDED

Overseas Organisations

1. BASF (China)
2. British Tobacco Company (Vietnam)
3. Cartier – Sydney
4. Cartier - Thailand
5. Emerson Process Management (China)
6. Feixin Lighting (China)
7. Hong Kong University (Hong Kong)
8. Jiangsu Pacific Quartz Co Ltd (China)
9. Philips & Yaming (China)
10. Philips Healthcare (China)
11. PSI Technologies (Philippines)

Educational Settings

1. Ang Mo Kio Primary School
2. Bishan Park Secondary School
3. Canberra Primary School
4. Canossaville Children's Home
5. Chestnut Drive Secondary School
6. CHIJ Katong Primary School
7. Children-At-Risk Empowerment Association (CARE Singapore)
8. Christ Church Secondary School
9. Clementi Primary School
10. Dunman High School
11. Executive Counselling & Training Academy Pte Ltd
12. Guangyang Secondary School
13. Hwa Chong Institution
14. Hwa Chong Junior College
15. Innova Junior College
16. Jurong Junior College
17. Jurong Secondary School
18. Jurongville Secondary School

19. Kent Ridge Secondary School
20. Lakeside Primary School
21. Loyang Secondary School
22. Nanyang Junior College
23. Nanyang Primary School
24. Nanyang Technological University
25. National Institute of Education
26. National Junior College
27. New Town Primary School
28. Ngee Ann Polytechnic
29. Northland Secondary School
30. Paya Lebar Methodist Girls' School (Secondary)
31. Peicai Secondary School
32. Pei Hwa Presbyterian Primary School
33. Pei Tong Primary School
34. Presbyterian High School
35. Qifa Primary School
36. Queenstown Primary School
37. Raffles Girls' School
38. Raffles Institution
39. Riverside Secondary School
40. Sembawang Primary School
41. Singapore Polytechnic
42. Spectra Secondary School
43. St Anthony's Canossian Primary School
44. St Hilda's Secondary School
45. St Joseph's Institution
46. Temasek Polytechnic
47. Temasek Secondary School
48. The Chinese High School
49. Victoria School
50. White Sands Primary School
51. Whitley Secondary School
52. Yishun Secondary School
53. Zhenghua Primary School

Financial Services

1. American Express
2. Audentia Alliance Group Pte Ltd
3. Aviva Ltd
4. AXA Life Insurance
5. Bank of America Merrill Lynch
6. DBS Bank
7. HSBC
8. Merrill Lynch International Bank Ltd
9. Network for Electronic Transfers (Singapore)
10. OCBC Bank
11. Prudential Assurance
12. Swiss Bank Corporation
13. United Overseas Bank

Government and Semi-Government Bodies

1. Agency for Science, Technology & Research (A*STAR)
2. Auditor-General's Office
3. Civil Service College
4. Corrupt Practices Investigation Bureau
5. Economic Development Board
6. Elections Department, Singapore
7. Housing & Development Board
8. Institute of Adult Learning (IAL)
9. MINDEF (Singapore Armed Forces)
10. Ministry of Education
11. Ministry of Education Arts Education Branch
12. Ministry of Education Guidance Branch
13. Ministry of Finance
14. Ministry of Foreign Affairs
15. Ministry of Home Affairs
16. Ministry of Information & Arts
17. Ministry of Manpower
18. Ministry of Social & Family Development
19. Ministry of Trade & Industry
20. Monetary Authority of Singapore
21. National Computer Systems
22. Ong Teng Cheong Labour Leadership Institute
23. People's Association
24. Prime Minister's Office
25. Singapore Civil Defence Force
26. Singapore Department of Statistics
27. Singapore Mass Rapid Transit
28. Singapore Pools (Pte) Ltd
29. Singapore Technologies

Multi-International Companies

1. British American Tobacco Company
2. Cartier – Richemont Luxury Singapore Pte Ltd
3. Caterpillar Asia
4. Emerson Process Management
5. Glaxo Smith Kline
6. Information Engineering Services Pte Ltd
7. International SOS Pte Ltd
8. Merck Sharp & Dohme (I.A.) Corp
9. Neptune Orient Lines Ltd
10. Nestle
11. Singapore Airport Terminal Services
12. Sentosa Cove Resort Management
13. Serono Singapore
14. Singapore Airlines
15. Singapore Press Holdings
16. The Tanglin Club
17. United Overseas Land Ltd
18. Wearnes Brothers & Technology

Hospital Settings

1. Changi General Hospital
2. Gleneagles Hospital
3. Khoo Teck Puat Hospital
4. Mount Alvernia Hospital
5. Parkway Cancer Centre
6. Tan Tock Seng Hospital
7. The Salvation Army Peacehaven Nursing Home